



**RFP-18-CA-0423198**  
**Anti-virus Software**  
**Proposals Due: April 24, 2018, at 2:00p.m. CST**

**ADDENDUM # 1**  
**Posted 04-18-18**

This addendum amends, clarifies, amplifies, or further explains the above reference Request for Proposals (RFP). The information contained herein shall supersede and take precedence over the information contained in the RFP.

Question #1: What is the current anti-virus solution in place?

Answer: [AVG](#)

Question #2: What is the most important function or component in this solution to the end user?

Answer: [Performance, does not impact computer performance, not utilize lots of resources.](#)

Question #3: What does your current AV solution not do that you wish it could do?

Answer: [Behavior detection / heuristics / reporting dashboard / remote AV updates & client upgrades.](#)

Question #4: What versions of Windows and Linux Distributions are used in the VMWare Virtualized Server environment? (Ref Section 2.2.1.b.iii)

Answer: [Windows: 2008, 2008 R2, 2012 R2, 2016](#)

[Linux: Red Hat 6.6, CentOS 5, CentOS 7, Debian 9, SLES 10, 11, 12](#)

Question #5: Who is your current AV/AM vendor for desktops, laptops and servers?

Answer: [Varies by need – AVG, Avast, ClamAV, Maldet, Windows Defender, Malwarebytes, Faronics Antivirus.](#)

- What version(s) are you currently running? [Varies.](#)
- Is your VMware server AV/AM solution agent based or agentless? [N/A](#)
- Is your current solution on premise or in the cloud? [On-premise.](#)

Question #6: Who is your current mobile device management vendor?

Answer: [None.](#)

Question #7: What version VMware, ESX, etc, are you running (ref section 2.2)?

Answer: [Vsphere, 6.0, and 6.5.](#)

Question #8: Are you running NSX? If so, what version (ref section 2.2)?

Answer: [Not at this time.](#)

Question #9: Are you using VDI? If so, what vendor and what version?

Answer: [Not at this time, exploring options.](#)

Question #10: Is TSTC leaning more toward a cloud based solution or on premise (in the TSTC datacenter) solution (ref section 2.2)?

Answer: [Depends on cost/functionality. Leaning towards cloud based.](#)

Question #11: How many virtual servers does TSTC have available currently for an on premise solution (ref section 2.2)?

Answer: [Yes, virtual servers can be spun up as needed to implement an on premise solution.](#)

- Can more be spun up at no additional cost of this proposal? [Yes.](#)
- If so, how many can be spun up? [Depends on resource needs for the proposed solution.](#)

Question #12: Do you have a preference for training that you want to see on the price proposal?

Answer: [Web-based training is preferred.](#)

Question #13: Will you accept a Misc/Additional Information Tab to be added to our proposal for the VPAT and possible datasheets to be attached in the proposal contents (ref section 2.2.7 Compliance Requirements iv: VPAT)?

Answer: [Yes, a VPAT and additional information can be added at the end of the proposal as Appendices.](#)

Question #14: We receive an error message when trying to access the ESD website noted on the RFP for updates (ref section 1.4 Addendum). Will this URL and/or website be corrected?

Answer: The correct links are: <http://tstc.edu/procurement/viewsolsws> & <http://www.txsmartbuy.com/sp/RFP-18-CA-0423198>

Question #15: Has budget been allocated for this project?

Answer: [We cannot give out budget information.](#)

Question #16: RFP states that Invoices must be submitted monthly, however the AV/AM product that we intend to submit is sold as a yearly subscription and paid up-front. Will a yearly submittal invoice be acceptable?

Answer: [Yes.](#)

Question #17: When will TBD be given dates?

Answer: [When provided by the evaluation team.](#)

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End of Addendum #1

**PLEASE ACKNOWLEDGE RECEIPT OF THIS ADDENDUM ON ATTACHEMENT B – EXECUTION OF OFFER, "ACKNOWLEDGEMENT OF ADDENDA", PAGE 25 OF THE RFP.**